

# Donald Edward Ford

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- Qualifications
- Networking for five years as part of 23 years of experience in the automotive field
  - Setup and configuration of desktops and laptops
  - Installation and maintenance of dealer proprietary software
  - Installation of computers on the domain
  - Technical support for employees
  - Setup and maintenance of simple wireless infrastructure
  - Strong diagnostic background
  - CDI College Network Administrator Diploma, 94% average
  - Microsoft. Heroes Happen [here] server 2008 launch

Experience 11/2008 - Present Murray Chev Pontiac Buick GMC Abbotsford, BC

Automotive Technician

- Drivability Electrical A/C
- Level 2 Industrial First Aid Attendant

2/2007 – 11/2008 Barnes Wheaton GM Surrey, BC

Automotive Technician

- Drivability Electrical A/C
- Level 2 Industrial First Aid Attendant

2/2008 - Present DesFX Design and Multimedia Chilliwack, BC

Networking, Web Design

- All Aspects of Networking
- Web Design

1/2002 – 2/2007 Flag Chevrolet Surrey, BC

Automotive Technician

- All aspects auto repair
- Drivability Electrical A/C
- Administrated service department network and computers

Education 09/2005 - 04/2007 CDI College Abbotsford, BC

**Network Administrator Diploma 94% average**

References References are available on request.

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## Technologies

- Server 2003.
- Active directory.

## Used at Work

- Adding users and permissions.
- Computer installs on Domain, maintenance, and repair. Laptops & Desktops.
- Installation, upgrade and trouble shooting of proprietary corporate software.
- Adding and Maintaining printers.
- Installation and upkeep of basic wireless infrastructure, Routers and security. ( WPA, TKIPII).
- OS install and maintenance.
- Cat 5e Caballing.
- Tech support for people in the building.
- Worked with ADSL internet connection.
- NOD32 Antivirus, Norton Antivirus.

## Technologies

- A+ Course 220-301 - 220-302.
- Network + Course N10-003.

## Learned at CDI Collage.

- Windows XP Professional Course 70-270.
- Implementing, Managing, and Maintaining Windows server 2003 Course 70-291.
- Managing, and Maintaining Windows server 2003 Course 70-290.

## Theory and practical

- CCNA Intro Course 1624.
- CCNA ICND Course 1624.
- Linux Red Hat Server.